

Please reply to: Civic Centre
Silver Street
Enfield EN1 3XY

E-mail: Learning.Disabilities@enfield.gov.uk

Phone: 02083795075

Textphone:

Fax:

My Ref:

Your Ref:

Date: 7/08/2020

Dear Parent/Carer,

Following the discussions with the Director of Health and Adult Social Care – Bindi Nagra, who is keen to ensure safety and effective COVID-19 infection control, we are writing to provide you with an update regarding venue-based Day Services re-opening.

We are very aware of the additional stress and anxiety caused by restrictions imposed by COVID-19 and we are keen to work with you through transitional arrangements towards fully opening venue-based Day Services, when the time is right, taking into consideration your comments and feedback.


As you may remember, we sent you a letter at the beginning of COVID-19 lockdown, advising you that all venue-based day services will be closed for 12 weeks. Whilst we were not in the position to safely reopen the services in June, we are now at the planning stage to consider a phased reopening, guided by health and safety recommendations made by the Government and Public Health.

Below is a summary of key actions we will be taking in coming weeks:

- We have developed a survey which was sent to parents/carers w/c 27th of July. The survey is available online, via post or by phone call. The deadline for the response is 10 August 2020. Please do not feel pressure to complete this at this short notice but it was only for your reference and an update on one of the things that we are doing.
Carers Survey <https://wh1.snapsurveys.com/s.asp?k=159532870731> ;
Users Survey <https://wh1.snapsurveys.com/s.asp?k=159490998139>
- We are asking day service providers to complete Risk Assessments and let us know when they will be ready to reopen – we want to ensure that robust risk management procedures are in place to ensure safety and effective infection control.
- We are completing individual risk assessments, looking at individual circumstances and how we can best meet the needs of the service users.
- We are developing the local Policy to help venue-based Day Services manage COVID-19 in preparation for reopening.
- We will continue to keep you updated on progress and we hope to provide timescales in due course.

Tony Theodoulou
Executive Director People
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY

www.enfield.gov.uk

 If you need this document in another language or format contact the service using the details above.

We appreciate that COVID-19 has been a challenging time for all of us, and we would like to remind you that you can always access My Life and contact Duty on 02083795057 if you require additional support.

Much appreciated



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IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected