

# WE'D LOVE TO HELP!

The easiest way to get help is online here:



where you can also access our webchat service.

If that doesn't answer your question, call:

**COUNCIL HOUSING** – 020 8379 1000, then option 4

**COUNCIL TAX AND BENEFITS** – 020 8379 1000, then option 2

**HOUSING SERVICES (HOMELESSNESS)** – 020 3821 1769

**SCHOOL ADMISSIONS** – 020 8379 5501 or email [esas@enfield.gov.uk](mailto:esas@enfield.gov.uk)

**GENERAL ENQUIRIES** – 020 8379 1000, then option 6

## **TO MAKE PAYMENTS TO US**

The easiest way to make a payment to us is online or by direct debit or call 020 8379 1000 option 1.

Alternatively, we have introduced PayPoint, a new convenient way for you to pay your council bills at your local PayPoint retailer. Just give your bill, that contains a unique barcode, to the shop assistant, with your payment. The payment will be processed to your Enfield account and you will be given a receipt.



**PayPoint can be used to pay:** Council tax, housing rents, business rates, leaseholder service charges, housing benefit overpayments, invoices to pay for a council service or charge. For more information please visit our website: [www.enfield.gov.uk](http://www.enfield.gov.uk)

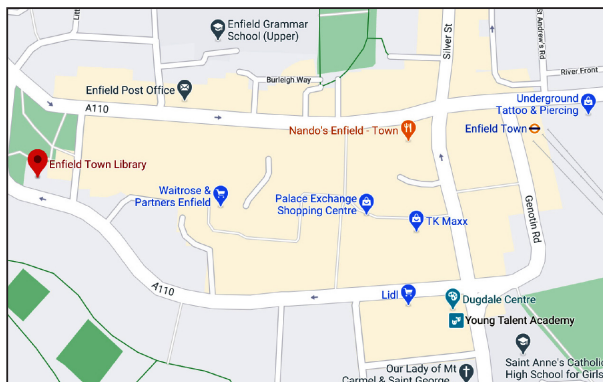
## COMMUNITY HUBS

If you haven't been able to resolve things on online or on the phone, or you have a more complicated query, our Community Hubs are based in our amazing Enfield Town and Edmonton Green libraries. We can help with:

- Getting support with money and debt, housing, jobs/skills and health/wellbeing and food
- Completing online applications, like blue badges and housing benefit
- Scanning documents for benefit and housing register applications

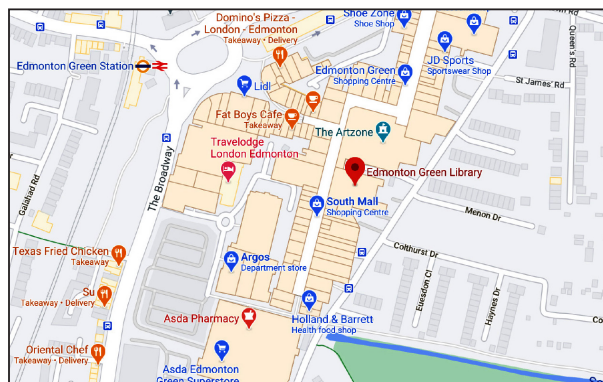
We can arrange an interpreter if needed.

### Enfield Town Library



Enfield Town Library  
66 Church Street  
Enfield EN2 6AX

### Edmonton Green Library



Edmonton Green  
Library  
36-44 South Mall  
Edmonton N9 0TN